

# **QUALITY POLICY STATEMENT**

Ultimate Screw Piling Ltd recognizes it has a responsibility to manage the quality of the products and services it provides to all Customers. The Senior Leadership Management Team (SLM) who are responsible for quality recognises that ensuring and maintaining the quality of the work & services provided by the company is critical to the long-term future of the company. To achieve this the company will follow clauses 4 - 10 set out in ISO 9001:2015. (Quality Statement Available Upon Request)

Ultimate Screw follows the ethos of:

PLAN  
DO  
CHECK  
ACT

Senior Management team will share the responsibility for maintaining the overall operation of the Quality Management. Overall responsibility for the quality management system will be held by the Quality Manager & Board of Directors. Senior Management Team shall further ensure that this policy is:

Communicated to all staff (On display in staff area) and other interested parties (Upon Request).

That the Policy and the Quality Management System are reviewed on an annual basis as a minimum to ensure they are up to date, effective and meet the overall objectives towards quality.

The Company, so far as is reasonably practicable, proposes in particular:

- To ensure adequate resources for the Quality Management System requirements.
- To plan for quality requirements in all existing and future activities of the Company
- To ensure compliance with all applicable requirements and standards
- To maintain standards in line with current best industry practice
- To provide adequate training and development of all staff to ensure they are capable.
- To assess the capability of suppliers and subcontractors employed by the Company and only use those known to meet quality requirements.
- To monitor quality performance by audits, reviews of complaints, non-compliances, and measurement of customer satisfaction to ensure required standards are maintained and to identify areas where corrective or preventive actions are required.
- To set objectives, targets, and programs with a view to continual improvement of the Quality Management System and services provided.

Ultimate Screw Piling Senior Leadership Team – 05.01.26